

TO: Council

FROM: Executive Committee

DATE: May 28, 2019

SUBJECT: 18.1 Proposed by-law changes regarding information on the public register

Purpose: To approve by-law changes regarding information about opticians on the public register.

Background:

In early 2019, the College surveyed members of the public and opticians about proposed changes to the information the College must publish about opticians on its website. This information appears on the College's "public register". The proposed changes are meant to simplify the College's by-laws so that they align with new public register requirements for all Ontario health professions, as set out in the *Regulated Health Professions Act, 1991* (RHPA).

The following information is affected by the RHPA changes and proposed COO by-law changes:

- The exact date of death of a former optician
- Details about discipline proceedings against opticians
- Information about criminal and drug charges, findings of guilt and bail conditions
- What details are published about Inquiries, Complaints and Reports Committee (ICRC) decisions requiring an optician to (a) receive an oral caution and/or (b) complete a "specified continuing education and remediation program" ("SCERP")
- How long undertakings (promises by opticians) that opticians make as a result of complaints, reports, or discipline proceedings stay public, and what details are public
- What details are published about discipline findings made against opticians relating to other professions and/or made outside of Ontario
- What details are published about opticians' other professional licenses

Executive Committee reviewed the feedback received about the proposed by-law changes. Most of the feedback was in favour of streamlining the by-laws as proposed. Feedback was split on only one of the proposed changes, regarding the scope of information published about discipline findings in other professions and/or made outside of Ontario.

The proposed by-law changes are set out in **Appendix A**, below.

Recommendation: The Executive Committee recommends that Council adopt the proposed by-law changes to align them with the requirements of the RHPA, as set out in Appendix A.

RECOMMENDED BY-LAW AMENDMENTS

Current COO by-law re public register	Proposed change	Rationale and parallel RHPA requirement
<p>15.6 Other Information in the Register</p> <p>In addition to the information set out in subsection 23(2) of the Code, the register shall contain the following information with respect to each Member:</p>		
<p>DATE OF DEATH, WHERE KNOWN</p> <p>(vii) If a former Member has died, an indication that the former Member has died and the month and year of death, where that information is known to the College;</p>		<p>Revoke COO by-law, as it is almost identical to the RHPA requirement, and is superseded by the RHPA requirement to post the full date of death (not just month and year).</p> <p>RHPA posting requirement (<i>Code</i>, s. 23(2)2): “Where a member is deceased, the name of the deceased member and the date upon which the member died, if known to the Registrar.”</p>
<p>ICRC REFERRALS</p> <p>(x) For every matter that has been referred by the Inquiries, Complaints and Reports Committee to the Discipline Committee under section 26 of the Code and has not been finally resolved, until the matter has been</p>	<p>(x) For every matter that has been referred by the Inquiries, Complaints and Reports Committee to the Discipline Committee under section 26 of the Code and has not been finally resolved, until the matter has been</p>	<p>This amendment clarifies what information will continue to be made public about discipline referrals.</p> <p>RHPA posting requirement (<i>Code</i>, s. 23(2)8): “A notation of every matter that has been referred by the Inquiries, Complaints and Reports Committee to the Discipline</p>

<p>resolved, (a) a notation of that fact, including the date of the referral; (b) the notice of hearing; (c) a summary of each specified allegation; and (d) the status of the hearing including any hearing dates.</p>	<p>resolved, in addition to the information required by the Health Professions Procedural Code, the notice of hearing and any hearing dates.</p>	<p>Committee under section 26 and that has not been finally resolved, including the date of the referral and the status of the hearing before a panel of the Discipline Committee, until the matter has been resolved.”</p> <p>RHPA requirement (<i>Code</i>, s. 23(2)9: “A copy of the specified allegations against a member for every matter that has been referred by the Inquiries, Complaints and Reports Committee to the Discipline Committee under section 26 and that has not been finally resolved.”</p>
<p>BAIL CONDITIONS</p> <p>(xxiii) Any existing restriction imposed on a Member <u>by a court or lawful authority in Canada or the United States</u> and of which the College is aware that, in the reasonable discretion of the Registrar, may restrict or is relevant to the Member’s suitability to practise.</p>		<p>Revoke the COO by-law and rely on parallel RHPA provision.</p> <p>This means COO will continue to post all criminal and drug-charge related bail conditions within Canada, but will no longer post relevant “non-criminal” bail conditions within Canada, or relevant bail conditions in the United States.</p> <p>The rationale is that it may be cumbersome for the Registrar to have to determine “relevancy” for only certain bail conditions, and that consistency with the RHPA is preferable.</p> <p>RHPA posting requirement (O. Reg. 261/18, s. 1(1)2: Any currently existing conditions of release following a charge for an offence in</p>

		Canada under the <i>Criminal Code</i> or <i>Controlled Drugs and Substances Act</i> or subsequent to a finding of guilt and pending appeal or any variations to those conditions
<p>FINDINGS OF GUILT</p> <p>(xxiv) A summary of any finding of guilt of which the College is aware made by a court or other lawful authority on or after January 1, 2016 against a Member, in respect of any offence, in any jurisdiction, of which the College is aware and that in the reasonable discretion of the Registrar, relates to the Member's suitability to practise;</p>		<p>Revoke the COO by-law and rely on parallel RHPA provision.</p> <p>This means COO will continue to post <u>all</u> findings of guilt within Canada, but no longer post relevant non-criminal findings of guilt within Canada, or relevant findings outside of Canada. The rationale is that it may be cumbersome for the Registrar to have to determine "relevancy" for only certain findings of guilt, and that consistency with the RHPA is preferable.</p> <p>RHPA posting requirement (O. Reg. 261/18, s. 1(1)1: All findings of guilt under the <i>Criminal Code</i> or <i>Controlled Drugs and Substances Act</i>. This includes:</p> <ul style="list-style-type: none"> i. a brief summary of the finding, ii. a brief summary of the sentence, and iii. if the finding is under appeal, a notation that it is under appeal until the appeal is finally disposed of. <p>RHPA requirement (O. Reg. 261/18, s. 1(2)): Findings are excluded/removed from the public register in any of the following cases:</p>

		<ol style="list-style-type: none"> 1. The record has been suspended by the Parole Board of Canada. 2. A pardon has been obtained. 3. The conviction has been overturned on appeal.
CHARGES (xxv) A summary of any currently existing charges against a Member, commenced on or after January 1, 2017, of which the College is aware, in respect of a federal, provincial or other offence that the Registrar believes is relevant to the Member's suitability to practise. Any such summary shall be removed if the Member is acquitted, the charge is withdrawn or the charge has been superseded by a finding.		<p>Revoke the COO by-law and rely on parallel RHPA provision.</p> <p>This means COO will continue to post <u>all</u> criminal and drug charges within Canada, but will no longer post relevant non-criminal/drug charges within Canada, and no longer post relevant charges outside of Canada.</p> <p>The rationale is that it may be cumbersome for the Registrar to have to determine "relevancy" for only some charges, and that consistency with the RHPA is preferable.</p> <p>RHPA posting requirement (O. Reg. 261/18, s. 1(1)3): If a member has been charged with an offence under the <i>Criminal Code (Canada)</i> or the <i>Controlled Drugs and Substances Act (Canada)</i> and the charge is outstanding,</p> <ol style="list-style-type: none"> i. the fact and content of the charge, and ii. the date and place of the charge.
OTHER DISCIPLINARY FINDINGS (xv) Where the College is aware that a		<p>Revoke COO by-law, and rely on the RHPA requirements to post information about non-COO disciplinary findings.</p>

<p>finding of professional misconduct or incompetence or similar finding has been made against the Member by a body that governs a profession, inside or outside of Ontario, and that finding has not been reversed on appeal:</p> <p>(a) a notation of the finding; (b) the name of the governing body that made the finding;</p> <p>(c) a brief summary of the facts on which the finding was based;</p> <p>(d) the penalty and any other orders made relative to the finding;</p> <p>(e) the date the finding was made; and</p> <p>(f) information regarding any appeals of the finding;</p>		<p>This means that the COO will continue to post all information regarding other disciplinary findings required by the RHPA, but not additional details such as a summary of the findings which may be more difficult to consistently provide.</p> <p>RHPA posting requirement (O. Reg. 261/18, s. 1(1)4) If a member has been the subject of a disciplinary finding or a finding of professional misconduct or incompetence by another regulatory or licensing authority in any jurisdiction,</p> <ul style="list-style-type: none"> i. the fact of the finding, ii. the date of the finding, iii. the jurisdiction in which the finding was made, and iv. the existence and status of any appeal.
<p>CAUTIONS</p> <p>(xxvii) Where a decision of a panel of the Inquiries, Complaints and Reports Committee made on or after January 1, 2016 includes a requirement that the Member attend before a panel of that committee to be cautioned, a) a notation of that fact</p> <p>b) a summary of the caution;</p> <p>c) the date of the panel's decision;</p>	<p><i>No change</i></p>	<p>Keep the COO by-law.</p> <p>The RHPA provision appears to be narrower than the COO by-law, in that the RHPA only cautions that have been "received" to be posted, whereas COO's by-laws require the fact that the ICRC decision required a caution to be posted.</p> <p>The COO by-law also requires additional information to be posted, which the Executive</p>

<p>and d) if applicable, a notation that the panel's decision is subject to a review or appeal and therefore not yet final, which notation shall be removed once the review is finally disposed of;</p>		<p>Committee is of the view would be useful for the public.</p> <p>RHPA posting requirement (<i>Code</i>, s. 23(2)7: A notation of every caution "<u>received</u> from" a panel of the ICRC.</p>
<p>SCERPS</p> <p>(xxviii) Where a decision of a panel of the Inquiries, Complaints and Reports Committee made on or after January 1, 2016 includes a requirement that the Member complete a specified continuing education or remediation program</p> <p>a) a notation of that fact,</p> <p>b) a summary of the specified continuing education or remediation program,</p> <p>c) the date of the panel's decision,</p> <p>d) if applicable, a notation that the requirements of the specified continuing education or remediation program have been fulfilled or completed by the Member, and</p> <p>e) if applicable, a notation that the panel's decision is subject to review or appeal and therefore is not yet final, which notation shall be removed once</p>	<p><i>No change</i></p>	<p>Keep the COO by-law.</p> <p>The RHPA requirement is the same as the COO's, except COO requires more details to be included, which the Executive Committee is of the view would be useful for the public.</p> <p>RHPA posting requirement (<i>Code</i>, s. 23(2)7) A notation of every SCERP required by the ICRC.</p>

the review is finally disposed of.		
<p><i>Removal of SCERPs and cautions</i></p> <p>(xxx) The information placed on the register pursuant to paragraphs (xxvii) and (xxviii) may be removed from the register upon the written request of the Member on the later of the following two dates:</p> <p>(a) Two (2) years from the date of the Inquiries, Complaints and Reports Committee panel's decision if the Registrar is satisfied that the Member has attended before a panel to be cautioned and/or successfully completed the specified continuing education or remediation program; or</p> <p>(b) If at any time during the two years following the decision of the Inquiries, Complaints and Reports Committee panel, a subsequent panel requires the Member to attend to be cautioned or complete a specified continuing education or remediation program, information about all required appearances for a caution and/or specified continuing education or remediation programs shall remain on the register until two years after the most recent appearance for a caution</p>		<p>Revoke the COO by-law, as the RHPA addresses how information can be removed from the public register.</p>

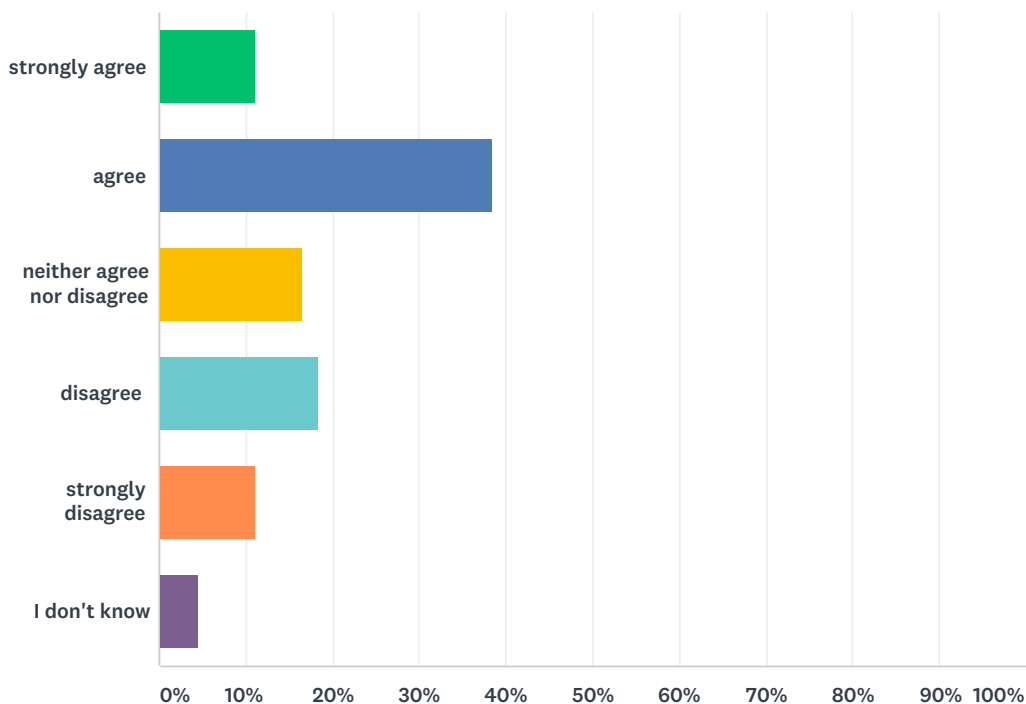
or specified continuing education or remediation program were noted on the register;		
<p>UNDERTAKINGS</p> <p>(xxxi) When a decision of the Inquiries, Complaints and Reports Committee, relating to a complaint made against the member on or after January 1, 2016, includes or is contingent upon an undertaking to perform certain obligations given by the Member</p> <p>a) a notation of that fact</p> <p>b) a summary of that decision;</p> <p>c) the date of the panel's decision;</p> <p>d) if applicable, a notation that the requirements of the undertaking have been fulfilled or completed by the Member, and</p> <p>e) if applicable, a notation that the panel's decision is subject to review or appeal and therefore is not yet final, which notation shall be removed once the review is finally disposed of.</p> <p>(ix) If the Member has signed an undertaking not to practise the profession, a notation to that effect.</p>		<p>Revoke the COO by-law, as it is mostly duplicated in the RHPA, and the RHPA provisions seem sufficient.</p> <p>This means the COO will continue to publish undertakings (promises by opticians) that are in effect, but no longer publish undertakings that have been fulfilled or are otherwise no longer in effect.</p> <p>It is noted that an undertaking to resign made outside of an ICRC proceeding can still expressly require that it be posted on the public register.</p> <p>RHPA posting requirement (Code, s. 23(2)11: A notation and synopsis acknowledgements and undertakings that are in effect re: allegations of professional misconduct or incompetence before the ICRC or Discipline Committee.</p> <p>RHPA posting requirement (Code, s. 23(2)17): Where, during or as a result of a proceeding under section 25, a member has resigned and agreed never to practise again in Ontario, a notation of the resignation and agreement.</p>
OTHER LICENCES		Revoke the COO by-law and rely on the

<p>(xxvi) Where the College is aware that a Member is <u>or was</u> registered or licensed to practise a profession inside or outside of Ontario, a notation of that fact;</p>		<p>parallel RHPA provision.</p> <p>This means the College will continue to publish other licenses (in other professions and/or outside of Ontario) as required by the RHPA but will not continue to publish past registrations as these are not seen as relevant.</p> <p>RHPA posting requirement (O. Reg. 261/18, s. 1(1)5): If a member is currently licenced or registered to practice another profession in Ontario or a profession in another jurisdiction, the fact of that licensure or registration.</p>
<p>15.7 Providing Information to the College</p> <p>If requested, the Member shall immediately provide the College with the following information, in the form requested by the College:</p> <p>[...]</p> <p>(xvii) Information about any current restrictions, terms, orders, directions or agreements relating to the custody or release of the Member in respect of provincial, federal or other offences;</p>	<p>15.7 Providing Information to the College</p> <p>If requested, the Member shall immediately provide the College with the following information, in the form requested by the College:</p> <p>[...]</p>	<p>Revoke the COO by-law regarding reporting certain information about bail conditions since it relates to another COO by-law that COO proposes to revoke.</p> <p>RHPA reporting requirement: opticians must report to the COO all bail conditions relating to <i>Criminal Code</i> and <i>Controlled Drugs and Substances Act</i> charges and findings.</p>
<p>15.8 Notification of Changes of Information</p>	<p>15.8 Notification of Changes of Information</p>	<p>Revoke COO by-law regarding reporting of changes to certain bail condition information</p>

<p>The Member shall notify the College, in writing, of any changes to the following information within 30 days of the effective date of the change:</p> <p>[...]</p> <p>(vi) information about any current restrictions, terms, orders, directions, or agreements relating to the custody or release of the Member in respect of provincial, federal or other offences, including any changes to the restrictions, terms, orders, directions or agreements.</p>	<p>The Member shall notify the College, in writing, of any changes to the following information within 30 days of the effective date of the change:</p> <p>[...]</p>	<p>since the COO's bail condition by-law will also be revoked.</p> <p>RHPA reporting requirement: opticians must report changes to bail conditions relating to <i>Criminal Code</i> and <i>Controlled Drugs and Substances Act</i> charges and findings.</p>
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Q1 Charges, findings of guilt, and bail conditions The RHPA requires all colleges to publish information about practitioners' criminal and drug charges, findings of guilt, and bail conditions. Do you agree that the College should only publish the information about opticians' criminal and drug charges, findings of guilt, and bail conditions that the RHPA requires? This would mean the College would no longer publish non-Canadian charges, findings of guilt, and bail conditions that are relevant to the optician's suitability to practise opticianry (nor any charges, findings, etc. that relate to non-criminal or non-drug matters).

Answered: 109 Skipped: 0



ANSWER CHOICES		RESPONSES	
strongly agree		11.01%	12
agree		38.53%	42
neither agree nor disagree		16.51%	18
disagree		18.35%	20
strongly disagree		11.01%	12
I don't know		4.59%	5
TOTAL			109

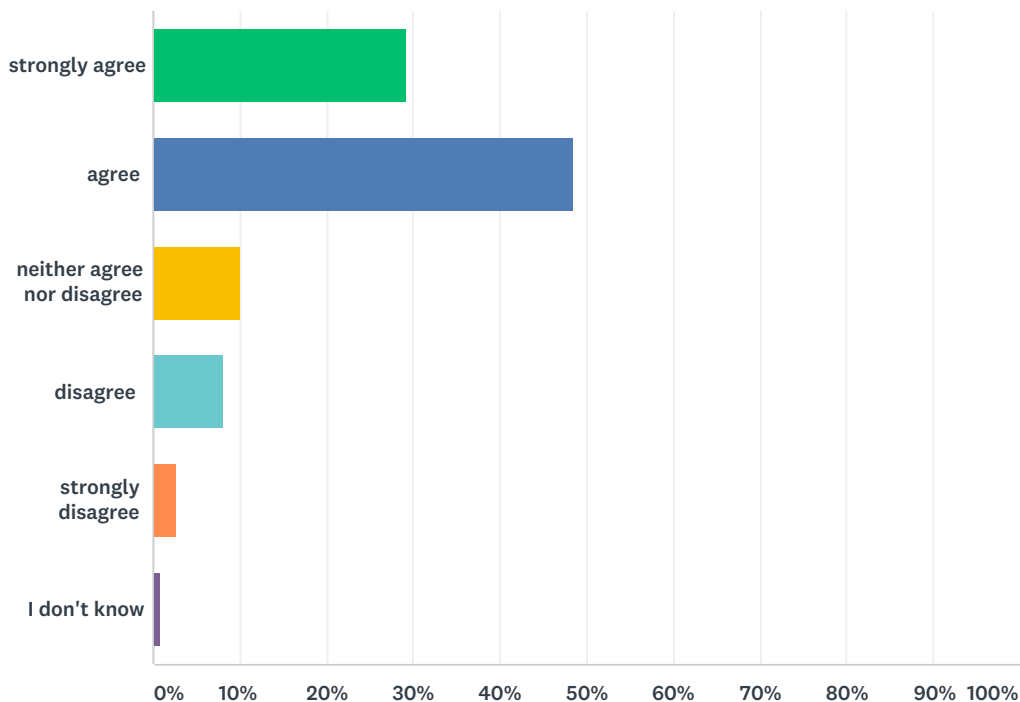
#	PLEASE SHARE YOUR THOUGHTS	DATE
1	Would like to know everything. Podcast Dr. Death	4/16/2019 1:50 PM

Proposed Changes to Public Register

2	Non Canadian charges should be listed as well	4/15/2019 7:42 PM
3	The College should not be publishing charges relating to drugs. This has nothing to do with us. I also feel we should not be publishing information, until the Optician is proven guilty.	4/15/2019 12:17 AM
4	Only charges, findings of guilt and bail conditions related to or impacting an individual's fitness to practise opticianry should ever be included on a public register, in my opinion.	4/14/2019 4:53 PM
5	I believe any information that is relevant to the suitability of the practitioners should be made available to the public who can make informed decisions as to whether to buy glasses from the practitioners involved.	4/13/2019 6:03 PM
6	I also believe the college should go back and remove any marijuana related offences from every record	4/13/2019 3:12 PM
7	It would be useful to published all charges, findings of guilt, and bail conditions, whether criminal or non-criminal, and whether took place in Canada or outside Canada that may reflect the suitability of the optician to practise	4/13/2019 1:41 AM
8	If the charge does not affect opticianry work and patients comfortability it doesn't have to be published	4/12/2019 5:29 PM
9	Non Canadian charges are very relevant	3/30/2019 10:47 AM
10	Only publishing when guilt is present should be public knowledge, accountability should be present	2/25/2019 2:28 PM
11	Amy charges in any country should be published.	2/22/2019 3:52 PM
12	Sometimes people make mistakes and they learn from them and it may not be effect their job performance . They would now be discriminated against due to a mistake they made. We are all human and make mistakes but if it doesn't effect the PXs then what happens outside of work shouldn't be put as one . Unless it's an offense of abuse or child offender .	2/22/2019 1:55 PM

Q2 Undertakings The RHPA requires all current undertakings (written promises by health practitioners) related to complaint, report, and discipline matters to be published. The College by-laws currently require certain undertakings to stay on the public register even once they are fulfilled and the undertaking is no longer in effect. Do you agree that the College should only publish undertakings that are currently in effect, as required by the RHPA? This would mean the College would no longer publish undertakings that have been fulfilled and are no longer in effect.

Answered: 109 Skipped: 0



ANSWER CHOICES		RESPONSES	
strongly agree		29.36%	32
agree		48.62%	53
neither agree nor disagree		10.09%	11
disagree		8.26%	9
strongly disagree		2.75%	3
I don't know		0.92%	1
TOTAL			109

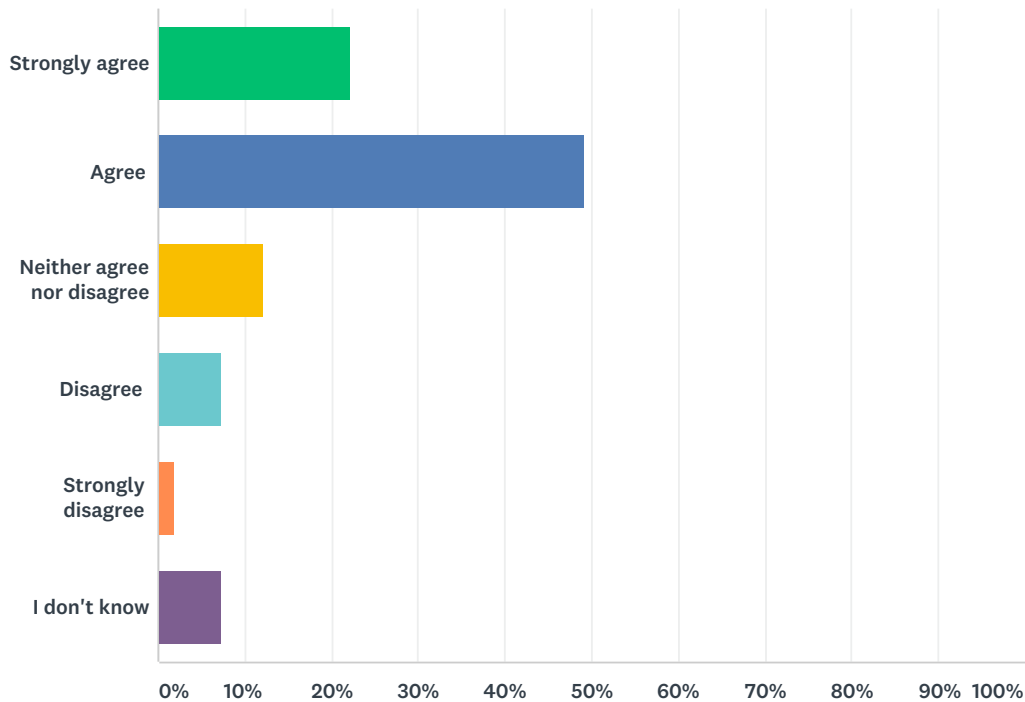
#	PLEASE SHARE YOUR THOUGHTS	DATE
1	maybe it should remain on record for a certain time period only	4/18/2019 1:17 PM
2	Some things are confidential	4/16/2019 1:50 PM

Proposed Changes to Public Register

3	It should only published when a member is found guilty of any allegations .	4/15/2019 9:11 AM
4	With an * stating that there was an undertaking that has been resolved. If after a five year period with no further action it should be wiped. Clearly the public has been protected from this optician and then there is no need for further 'punishment' for a lack of a better word	4/13/2019 3:12 PM
5	For a serial offender the public would not realize the frequency of offenses	3/30/2019 10:47 AM
6	Only publish if absolutely necessary as a professional, this could destroy his or her chance at a re-hire.	2/25/2019 2:28 PM
7	Only if it's for abuse or child offender , otherwise I don't think it should be posted if it's not relevant anymore. Why should a person have to continue to live with the mistake if they learned from it and paid the convenience . Would you give your child a consequence that would last longer then needed ?	2/22/2019 1:55 PM

Q3 The College by-laws also require all undertakings to resign to be published, even if they are not related to complaints and discipline. Do you agree that the College should no longer require all undertakings to resign to be published? This would mean that the College would only publish undertakings to resign that are required by the RHPA, unless otherwise agreed by the optician and the College.

Answered: 108 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	22.22%	24
Agree	49.07%	53
Neither agree nor disagree	12.04%	13
Disagree	7.41%	8
Strongly disagree	1.85%	2
I don't know	7.41%	8
TOTAL		108

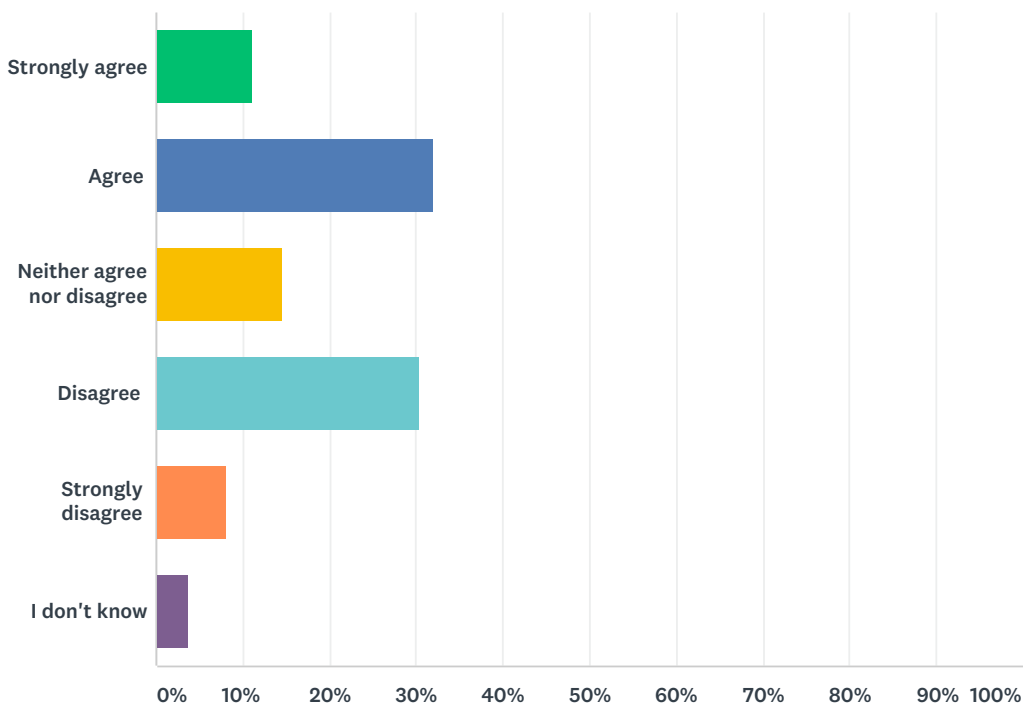
#	PLEASE SHARE YOUR THOUGHTS	DATE
1	Why make someone resign?	4/16/2019 1:50 PM
2	not sure what the RHPA requires	4/15/2019 4:59 PM
3	What does resign to be published mean????? This in not clear to me.	4/15/2019 12:17 AM

Proposed Changes to Public Register

4	Is this resignation due to problems and offences or just because of pregnancy or health. The language is not clear to me. You should use lay Language if you want the public to participate	3/30/2019 10:47 AM
5	The publication should only be brought forth if its absolute	2/25/2019 2:28 PM
6	I	2/22/2019 1:55 PM

Q4 Other discipline findings Both the RHPA and the College by-laws require information about disciplinary findings outside of Ontario and/or in other professions to be noted on the public register. The College's by-laws go further than the RHPA in that they require more details about those findings to be posted. Do you agree that the College should only publish the fact of discipline findings outside of Ontario, and/or in other professions, as required by the RHPA? This means that the College will no longer publish details about findings outside of Ontario and in other professions.

Answered: 109 Skipped: 0



ANSWER CHOICES		RESPONSES	
Strongly agree		11.01%	12
Agree		32.11%	35
Neither agree nor disagree		14.68%	16
Disagree		30.28%	33
Strongly disagree		8.26%	9
I don't know		3.67%	4
TOTAL			109

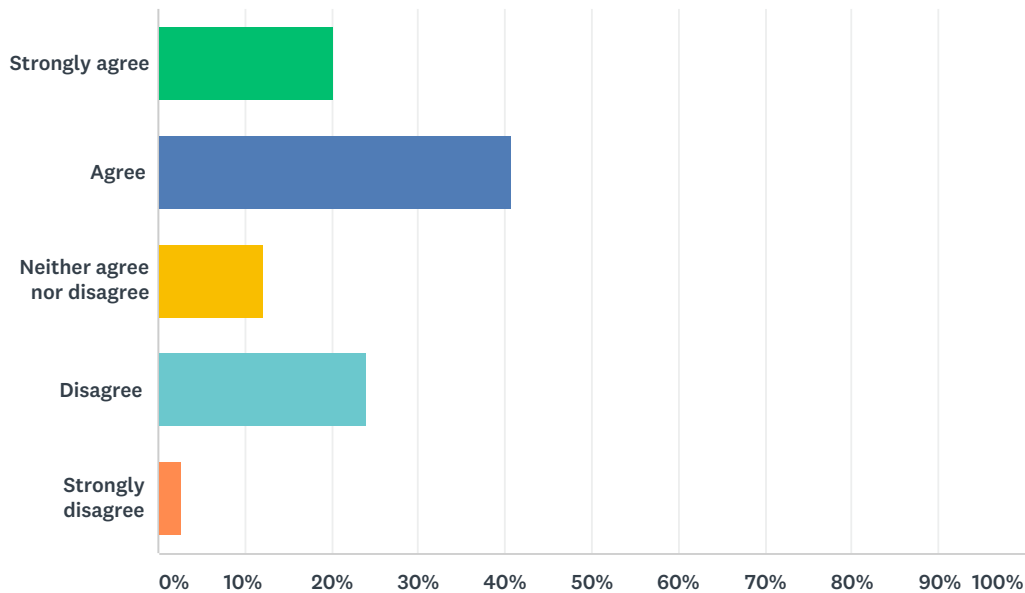
#	PLEASE SHARE YOUR THOUGHTS	DATE
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Proposed Changes to Public Register

1	Publishing details outside Ontario and/or other profession should not be mandatory, BUT the College should keep on members file records of same to be accessible if needed	4/17/2019 12:23 PM
2	If there are findings inside or outside of Ontario I think they should be published if they could effect the Px	4/15/2019 4:59 PM
3	If it's also required by provincial bylaws I think it would be very difficult to not include it	4/13/2019 3:12 PM
4	More is better when you're thinking of protection of the public interest.	3/30/2019 10:47 AM
5	It should be publish knowledge, no matter where the offense was caused.	2/25/2019 2:28 PM
6	All findings should be published.	2/22/2019 3:52 PM

Q5 Other Licences Both the RHPA and the College by-laws require licences outside of Ontario and/or in other professions to be noted on the public register. However, the College's by-laws go further than the RHPA by requiring that past licences be noted, not just current ones. Do you agree that the College should only publish information about current licenses (in other professions and/or outside of Ontario), as required by the RHPA? This means the College would no longer publish information about past licenses.

Answered: 108 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	20.37%	22
Agree	40.74%	44
Neither agree nor disagree	12.04%	13
Disagree	24.07%	26
Strongly disagree	2.78%	3
TOTAL		108

#	PLEASE SHARE YOUR THOUGHTS	DATE
1	All licenses should , old or current, should be on display as they represent the work of a lifetime for the member, and allows the public to get a better understanding of the member's background/qualifications	4/17/2019 12:23 PM
2	Past licences are no longer active should not be on the public register.	4/15/2019 9:11 AM
3	I find it hard to justify the college going further than the provincial mandate. If othe RHP are also including these it may be more justified. However, if it isn only the C of opticians it should be stopped	4/13/2019 3:12 PM

Proposed Changes to Public Register

4	It would be better for information therefore a better analysis of	4/12/2019 5:12 PM
5	There have been professionals who change their profession because of their conduct in the previous one. That conduct can lead to them being barred from practice	3/30/2019 10:47 AM
6	Only current dispensing opticians should apply to this, not non dispensing ones.	2/25/2019 2:28 PM

Q6 Do you have any other comments you would like to share about the College's proposed by-law changes?

Answered: 39 Skipped: 70

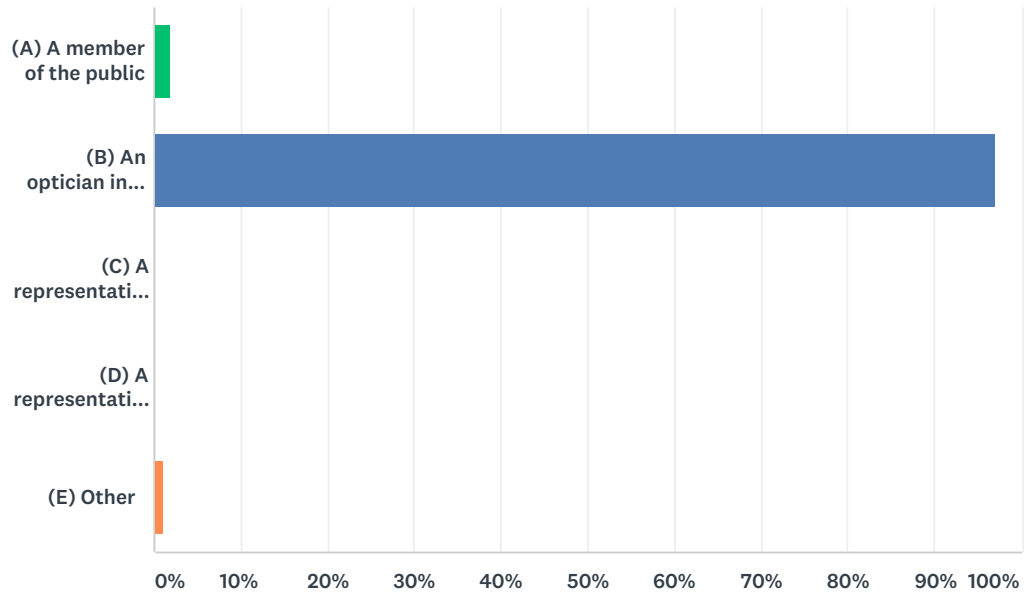
#	RESPONSES	DATE
1	No - these are interesting pieces of information to consider.	4/25/2019 5:14 PM
2	No	4/21/2019 5:52 PM
3	No	4/18/2019 4:39 PM
4	The college should just go by what is required by the RHPA. Why would it go into any further depth than what is required?	4/17/2019 8:13 PM
5	No	4/17/2019 3:05 PM
6	65 year olds should not have to do QA	4/16/2019 1:50 PM
7	No.	4/16/2019 9:06 AM
8	Not at this time	4/15/2019 4:59 PM
9	no	4/15/2019 12:11 PM
10	No thanks	4/15/2019 9:01 AM
11	I do not like the idea, that all our information is out there, for the world to see. Someone that kidnapped me, a long time ago, found me through your college site. I am not impressed! We should have a choice, as to what is posted about us!	4/15/2019 12:17 AM
12	No	4/14/2019 10:04 PM
13	no	4/14/2019 1:40 PM
14	no	4/14/2019 11:11 AM
15	No	4/14/2019 10:34 AM
16	No	4/14/2019 8:12 AM
17	no	4/13/2019 6:03 PM
18	no	4/13/2019 4:44 PM
19	Will all proposed bylaw changes be made public prior to ratification? I believe there should be a rather long period for optician input beyond the preliminary stages. I've been recently licensed, I'm not sure of the overall process	4/13/2019 3:12 PM
20	no	4/13/2019 1:33 PM
21	I feel only information that poses as a threat to our patients and fellow Opticians should be published. I feel if too much information is provided to be read all the important information in that case would be missed.	4/13/2019 9:07 AM
22	No	4/13/2019 8:21 AM
23	No	4/13/2019 1:41 AM
24	Give more chance for students to do nacor exam and be fair with them	4/12/2019 7:21 PM
25	No	4/12/2019 6:20 PM
26	No	4/12/2019 6:19 PM
27	no	4/12/2019 5:59 PM
28	No	4/12/2019 5:38 PM

Proposed Changes to Public Register

29	College of optician must inform employer directly under the any situation of optician which leads to suspending the license of that optician Because of my experience , as you know an optician must judge about ordering and fitting contact lens and glasses with expired RX , I did refused to order the contact lenses and glasses for the RX more that -8 D with the customer who was under medication with expired RX for 4 years , the the DM manager who already has suspended license and still active working , lay off me . Because he said they want optician to do everything but if college was clear and let that head office knew about his situation , would be different . He is a dirty optician and I got punish because I did not want be a part of it. He will be going to hearing in June and I hope God gives him right .	4/12/2019 4:59 PM
30	no	4/12/2019 4:54 PM
31	No	4/12/2019 4:28 PM
32	no	4/12/2019 4:11 PM
33	No	4/12/2019 4:09 PM
34	No	4/10/2019 2:03 PM
35	I think the changes will be good.	4/2/2019 8:06 AM
36	I'm curious about the make up of the College's Council. Are any of the public members representative of the average client? Or are all of them professionals in their own right?	3/30/2019 10:47 AM
37	I am grateful to have the opportunity to have a voice. and sharing my opinion .	2/25/2019 2:28 PM
38	No	2/22/2019 5:23 PM
39	Make an executive decision and if it's not going to affect the public and their pxs in their job then I don't think it's necessary to give private information out , especially if it was a mistake and the professional hasn't had any other incidents (except for abuse and child offender- would definitely publish).	2/22/2019 1:55 PM

Q7 Respondent information Are you.....

Answered: 103 Skipped: 6



ANSWER CHOICES	RESPONSES	
(A) A member of the public	1.94%	2
(B) An optician in Ontario	97.09%	100
(C) A representative of an association	0.00%	0
(D) A representative of a regulatory body	0.00%	0
(E) Other	0.97%	1
TOTAL		103

Q8 Please specify which Regulatory Body you are a representative of (optional)

Answered: 2 Skipped: 107

#	RESPONSES	DATE
1	ood	4/15/2019 1:58 PM
2	N/A	4/13/2019 6:04 PM

Q9 Please specify which association you are a representative of (optional)

Answered: 0 Skipped: 109

#	RESPONSES	DATE
	There are no responses.	

Q10 Please tell us which organization you are a representative of (optional)

Answered: 1 Skipped: 108

#	RESPONSES	DATE
1	Student of optician	4/12/2019 7:22 PM