

BRIEFING NOTE

TO: Council

FROM: Fazal Khan, Registrar, CEO

DATE: December 3, 2018

SUBJECT: 8.1 Strategic Planning – Overview of the Process

Purpose: To inform Council regarding the upcoming strategic planning session on January 28th and 29th.

ELEMENTS OF THE STRATEGIC PLAN

Phase 1: Environmental Scan

The COO has engaged a consultant to assist with the environment scan.

Scope of the Environmental Scan:

- PESTLE analysis (Political, Environmental, Social, Technological, and Environmental)
- SWOT analysis (Strengths, Weaknesses Opportunities, Threats)
- Interviews with registrars at Opticianry Colleges in other provinces
- Interviews with MOH
- Interviews with the Association and NACOR
- Surveys of Educators, COO Council, FHRCO, COO Membership and the CAG as well as other key stakeholders
- The environmental scan will also include a number of discovery reports.

Phase 2: Distilling the Information

Our Consultant team will distill the information they have gathered into a readable, informative package for Council to review in advance of our strategic planning session.

Two Day Strategic Planning Session

The COO has engaged a facilitator, Michael Goldman, to work with Council. Michael Goldman is the Owner of Facilitation First. His CV is attached to the briefing note. You can also take a look at his profile on linked in for more information. <https://www.linkedin.com/in/mgoldman/>

Speakers

We have a number of guest speakers invited to speak on trends in health regulation and regulatory reform.

- Alison Henry, Ministry of Health and Long Term Care
- Rebecca Durcan, Partner, Steineke Maciura Leblanc
- Harry Cayton, International Advisor, Professional Standards Authority

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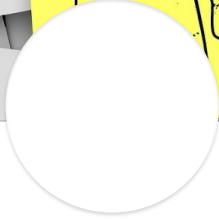
Harry Cayton CBE was Chief Executive of the Professional Standards Authority, the statutory body which oversees the regulation and registration of health and care professions in the UK for eleven years. He stood down in the autumn of 2018 and has accepted a part-time role as International Advisor to the Authority. From 2001-2007 he was National Director for Patients & the Public at the Department of Health following 20 years in the voluntary sector, latterly as Chief Executive of the Alzheimer's Society. In 2014, he was appointed to the Press Regulation Panel established under Royal Charter. He is a trustee of the charity Comic Relief and chairs its Grants Committee.

Harry Cayton is currently engaged by the Minister of Health in British Columbia to inquire into the College of Dental Surgeons of BC and to report on the working of the Health Professions Act. In early 2019 he will lead a review of the performance of the Professional Engineers Ontario.

Harry has published over 45 articles and book chapters, he has also co-authored a book for carers and people with dementia which has been published in eight languages. He is a regular speaker at national and international conferences. At the Professional Standards Authority he has led thinking around regulatory reform and developed and promoted the practice of right-touch regulation. He is recognised as an expert in professional regulation

Harry was made an OBE by Her Majesty the Queen in 2001 for services to people with dementia. He received the Alzheimer Europe Award in 2004 and was Distinguished Graduate of the University of Ulster 2005. In 2007 he received a Lifetime Achievement Award from the Royal College of Psychiatrists and a Fellowship through Distinction from the Faculty of Public Health. He was made a CBE in 2014 for services to health care and regulation reform. In 2016 he received an award for World Class Leadership from the World Health Executive Forum.

For Consideration: Provided for information only.



Michael Goldman • 3rd

President, Facilitation First Inc.

Toronto, Canada Area

Connect



Facilitation First Inc.



University of Toronto -
University College



See contact info



500+ connections

• Owner and operator of Facilitation First Inc. • Tutored under Ingrid Bens, CPF and Author of Facilitating with Ease • Certified Facilitator through the International Association of Facilitators (IAF) • Certified in Adult Education, Mediation (U of T) • Manage www.facilitationfirst.com, Editor of our blogpost - subscri...

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Highlights

Reach out to Michael for...

Probono consulting and volunteering.

[Message Michael](#)

Articles & activity

4,337 followers



Energizing Brainstorming!

Michael Goldman

Published on LinkedIn

In our last newsletter (Creating the Right Conditions for Brainstorming) we discussed how to proactively set up the right conditions for dealing with resistance to brainstorming. Other factor ...see more

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#announcements #shake Love this!

Talk about shaking it up and bringin...

Michael shared this

4 Likes • 1 Comment

In my last article I defined what you need to do to set the right condition...

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Learn some important strategies for creative brainstorming and some ide...

Michael shared this

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Experience



Facilitation First Inc.

Sep 1990 – Present · 28 yrs 3 mos
Toronto

Develop, design and/or contract expertise for development of world class workshops for facilitation development. Develop and lead strategy for Facilitation First. Vision: To become the #1 Facilitation Training Company in Canada by 2018!

○ **Senior Collaboration Architect**

1990 – Present · 28 yrs
Toronto, Canada

Designed and facilitated 100's of sessions for financial, insurance, telecommunications and manufacturing sectors including small to large group, intact to cross-functional at all status levels. Public sector work includes government, associations and not-for-profits in and outside of Canada.

○ **Professional Meeting Facilitator**

Feb 1991 – Present · 27 yrs 10 mos
Toronto, Canada Area

Training and provision of professional facilitation services to help individuals engage in small to large group complex, collaborative discussions,

○ **Instructional Designer & Trainer**

Jan 1991 – Present · 27 yrs 11 mos

Have developed several highly interactive workshops and programs for public offerings, or in-house for specific organizations. Workshops are always geared to enhancing facilitator competency from basic to advanced levels. I have also collaborated with other expert designers in developing more specialized facilitation workshops including 'how to facilitate strategic planning, virtual ... See more

ThinkTank Developer/Lead Facilitator

M3AAWG

2007 – Present · 11 yrs
International

M3AAWG is an association consisting of IT professionals concerned with setting standards for eliminating message, malware and mobile anti-abuse in all its forms. Three times per year these professionals meet to define areas for disseminating and/or designing best common practices in fighting abuse. I head up the design and facilitation of the 'think tank' sessions during e... See more

Education



University of Toronto - University College

Master's Degree, Speech-Language Pathology
1984 – 1986

Activities and Societies: Mountain biking, swimming, improvisational comedy, guitar playing and singing

Complete my MHSc. in Speech-Language Pathology



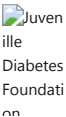
York University

HBA, Psychology
1982 – 1984

Activities and Societies: Swimming, improvisational comedy, recreational sports

Study for HBA in psychology

Volunteer Experience



Board of Directors

Juvenile Diabetes Foundation
Health