

BRIEFING NOTE

TO: Board of Directors

FROM: Stephen Kinsella, Board Chair

DATE: December 5 and 6, 2022

SUBJECT: 2023-2025 Strategic Plan

☒ For Decision

☐ For Information

☐ Monitoring Report

Purpose:

To approve the 2023-2025 Strategic Plan.

Background:

The COO's current strategic plan will expire at the end of 2022. Throughout 2022, the board has been working to develop the next strategic plan, including holding a two-day strategic planning session in June to identify goals and outcomes, and meeting again in October to finalize the wording and approve a draft of the plan in principle.

For Consideration:

The draft of the 2023-2025 Strategic Plan that was approved by the board in principle in October is attached as Appendix A.

The board is asked to review this document and make a formal motion approving it. Once approved, the plan will be implemented and reported on semi-annually in accordance with the board's approved policy monitoring schedule.

Public Interest Consideration:

It is vital that the board's strategic plan be consistent with the COO's public interest mandate. It is incumbent on the board to articulate the public interest rationale for approving the 2023-2025 Strategic Plan.

Diversity, Equity and Inclusion Considerations:

The new plan incorporates the board's Diversity, Equity and Inclusion Strategic Plan that was approved in 2021 and was drafted to include DEI considerations under each pillar.

Action Required:

That the board approve the 2023-2025 Strategic Plan.

COO Strategic Plan 2023 – 2025

1.0 - Public Pillar

Goal Statement/End: Safer and more inclusive patient care.

Detailed Outcomes:

- 1.1 Patients have access to resources and information on the role of registered opticians as healthcare providers.
- 1.2 A reduction in risk to patients as a result of unauthorized practice.
- 1.3 Patient care is more inclusive and culturally safe.
- 1.4 Concerns about the conduct of opticians are addressed in a manner that is proportionate to the relative risk, transparent, accessible and timely.
- 1.5 There is a sufficient number of qualified opticians to meet the needs of Ontario patients

2.0 - Registrant Pillar

Goal Statement/End: The College is relational, accessible and responsive to changes in technology and evolving patient expectations.

Detailed Outcomes:

- 2.1 Standards, guidelines, policies and processes are in place that support opticians in offering new services, technologies or non-traditional modes of dispensing (e.g. remote and mobile).
- 2.2 College processes and services are fair, relational and accessible to all registrants, applicants and members of the public.
- 2.3 Registrants have access to high quality continuing education resources, including resources on diversity, equity and inclusion and cultural safety and humility.

3.0 - Organization Pillar

Goal Statement/End: The College demonstrates regulatory leadership through governance excellence.

Detailed Outcomes:

- 3.1 The College continues to embrace proactive governance practices that foster efficiency and public trust.
- 3.2 Diversity, equity and inclusion are integrated within the College's internal governance structure and decision-making processes.
- 3.3 Board and committee selection is carried out in a manner that is competency-based and barrier-free.
- 3.4 The College works collaboratively with its system partners to serve the public interest more efficiently and effectively.